

**Rovia Bucks
Terms and Conditions**

1. The Rovia Bucks Program (the "Program") is operated by Rovia, LLC (the "Company" or "Rovia"). Registered Users (as defined below) are able to use Rovia Bucks for booking needs through Rovia subject to these Terms and Conditions (the "Agreement").
2. Eligibility
 - 2.1. Individuals who create an account on the DreamTrips website (www.dreamtrips.com) (the "Website") or on sub domains of the Website, by providing their e-mail address, password, name, and birthday are eligible to use Rovia Bucks (a "Registered User"). Registered Users may include DreamTrips Members who receive Rovia Bucks as Members, WorldVentures Representatives who receive Rovia Bucks as Representatives, or other recipients of Rovia Bucks issued at the discretion of the Company.
 - 2.2. You must be 18 years of age or older to become a Registered User.
 - 2.3. You must be a Registered User to acquire, access, and use Rovia Bucks.
 - 2.4. The Company reserves the right, in its sole discretion, to approve or disapprove the participation of any Registered User or recipient of Rovia Bucks in the Program.
 - 2.5. As a Registered User, you acknowledge and accept that the acquisition, access, and use of Rovia Bucks are subject to the rules, regulations, terms and conditions published from time-to-time, and available at the Website.
3. Allocation of Rovia Bucks
 - 3.1. All Rovia Bucks are denominated in US dollars.
 - 3.2. Allow 48-72 hours for the Rovia Bucks allocated to be posted to your Rovia Bucks account. You can check your balance online by logging on to the Website and viewing the balance in your Rovia Bucks Summary.
4. Redeeming Rovia Bucks
FOR DREAMTRIPS PACKAGESBOOKED BY DREAMTRIPS MEMBERS ONLY
 - 4.1. Rovia Bucks used toward the purchase of eligible DreamTrips packages must be redeemed through www.dreamtrips.com. Purchases are deducted from the Rovia Bucks balance. Any unused balance will remain in the recipient's Rovia Bucks account when redeemed.
 - 4.2. Rovia Bucks may be combined with other forms of currency when purchasing DreamTrips packages only. All other purchases using Rovia Bucks must be paid in full with Rovia Bucks.
 - 4.3. Rovia Bucks may only be used to purchase DreamTrips packages by current, active DreamTrips Members.
FOR OTA PURCHASES
 - 4.4. Rovia Bucks may be used on a reimbursement basis for the purchase of eligible flight and hotel purchases made on www.dreamtrips.com ("OTA Purchases").
 - 4.5. Payment for OTA Purchases must be made in full by the Registered User's personal form of payment at the time of booking on the Website. Rovia Bucks may not be used to pay in full or in part on the Website point of checkout.
 - 4.6. Registered User may be reimbursed following actual, completed travel for OTA Purchases made on the Website if the following conditions are met:
 - (i) the [Rovia Bucks Travel Reimbursement Form](#) ("Reimbursement Form") must be completed in full and submitted no later than 45 days following the last day of travel for the respective OTA Purchase;
 - (ii) [Reimbursement Form](#) must be accompanied by proof of completed travel for the respective OTA Purchase (i.e., boarding pass for airfare and zero balance receipt/invoice for hotel bookings);
 - (iii) 60 days within receipt of the fully completed [Reimbursement Form](#) and supporting proof of travel documents, the claim for Rovia Bucks reimbursement will be processed by Rovia and if all criteria are met a check or other form of reimbursement payment will be issued;
 - (iv) only qualified and completed OTA Purchases will be eligible for reimbursement. Refunded OTA Purchases or OTA Purchases which are cancelled or for which travel does not occur will not be reimbursed. – note: food and beverage charges and other incidentals on hotel invoices will not be reimbursed); and
 - (v) Registered Users must have adequate, non-expired Rovia Bucks in their account balance sufficient to pay the full amount of the respective OTA Purchase AT THE TIME OF REIMBURSEMENT – NO PARTIAL PAYMENTS ARE ALLOWED. IF A REGISTERED USER DOES NOT HAVE ADEQUATE ROVIA BUCKS IN ACCOUNT AT THE TIME OF REIMBURSEMENT OR IF ROVIA BUCKS HAVE EXPIRED, THE CLAIM FOR REIMBURSEMENT WILL BE DENIED IN FULL.
 - (vi) any remaining balance of Rovia Bucks in a Registered User's account will remain in account following reimbursement.
5. Expiration
 - 5.1. Rovia Bucks expire one (1) year from the date of allocation to your account.

5.2. Rovia Bucks may not be used or reimbursed after they have expired.

6. Tracking Rovia Bucks

6.1. Rovia Bucks are tracked in a Rovia Bucks account as they are accrued. Registered Users have access to an on-line view of their account status and Rovia Bucks totals.

6.2. Registered Users are responsible for ensuring that their Rovia Bucks are properly credited. If a Registered User believes that Rovia Bucks have been accrued but not properly credited, the Registered User may be required to submit documentation or other proof satisfactory to the Company within 60 days of alleged acquisition date.

7. Participation

7.1. Company reserves the right at any time to limit Program enrollment.

7.2. Company may discontinue a Registered User's membership of the Program and void or cancel the Registered User's entire Rovia Bucks balance if any Rovia Bucks in the Registered User's account are issued, received, accessed, or redeemed or applied for reimbursement through fraud or theft, or otherwise illegally, technical error, or not as authorized in the Agreement.

8. Limitation of Liability

8.1. NEITHER COMPANY, ITS AFFILIATES NOR ITS PARTNERS NOR ANY OF COMPANY OR ITS RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS SHALL HAVE ANY RESPONSIBILITY OR LIABILITY FOR ANY CLAIM, LOSS, INJURY, DAMAGE, DELAY, TRAVEL CANCELLATION, ACCIDENT, COST OR EXPENSE (INCLUDING, WITHOUT LIMITATION, ATTORNEYS' FEES AND COSTS OF SUIT), NOR FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR DAMAGES (INCLUDING, WITHOUT LIMITATION, FOR LOSS OF OR DAMAGE TO REVENUE, PROFITS, SAVINGS, GOODWILL OR DATA) (COLLECTIVELY, "LOSSES AND DAMAGES"), DIRECTLY OR INDIRECTLY ARISING OUT OF OR RELATED TO (I) THESE TERMS OF AGREEMENT; (II) THE PROGRAM; (III) ANY FAILURE, DELAY OR DECISION BY US IN ADMINISTERING THE PROGRAM; (IV) ANY UNAUTHORIZED USE OF YOUR ACCOUNT OR ANY BREACH OF SECURITY BEYOND OUR REASONABLE CONTROL; (V) ANY OFFER, REPRESENTATION, STATEMENT OR CLAIM ABOUT THE PROGRAM; OR (VI) THE PURCHASE, REDEMPTION FOR OR USE OF ANY ROVIA BUCKS.

THE FOREGOING LIMITATIONS OF LIABILITY SHALL APPLY WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER BASIS, EVEN IF COMPANY OR ITS AFFILIATES OR COMPANY OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH LOSSES AND DAMAGES, AND WITHOUT REGARD TO THE SUCCESS OR EFFECTIVENESS OF OTHER REMEDIES.

9. No Warranty

9.1. THE PROGRAM AND ROVIA BUCKS ARE PROVIDED "AS-IS," WITHOUT WARRANTY OR REPRESENTATION OF ANY KIND. COMPANY DISCLAIMS ALL WARRANTIES AND REPRESENTATIONS OF ANY KIND WHATSOEVER, WHETHER WRITTEN OR ORAL, EXPRESS, IMPLIED, STATUTORY, OR ARISING BY OPERATION OF LAW, COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT, WITH RESPECT TO THE PROGRAM AND THE ROVIA BUCKS.

10. The Program May be Suspended, Changed or Terminated

10.1. Company reserves the right, at its sole discretion, to suspend, change or terminate the Program, in whole or in part; to modify, limit or suspend the use of or redemption of Rovia Bucks in any respect; to modify or change redemption or reimbursement procedures; to modify, limit or suspend the collection of Rovia Bucks. Company may make these changes even though the changes may affect the value of Rovia Bucks already accumulated at any time and from time to time.

10.2. Registered Users should not rely upon the continued availability of the Program, or any earning or redemption offers, or other offers made in connection with the Program. All offers are available while supplies last and are subject to change and/or revocation without notice.

11. Other Policies

11.1. Rovia Bucks and their use on the Website are subject to the general [Terms of Use](#), [Privacy Policy](#) and [Booking Terms](#). Rovia may provide Rovia Bucks users with additional information about the redemption status of Rovia Bucks.

11.2. Rovia Bucks may be used to refund or credit certain WorldVentures and Rovia Representative and Customer accounts and/or DreamTrips Member accounts at the Company's sole discretion. Use of such Rovia Bucks may be subject to different terms.

12. General

- 12.1. Company's failure to enforce a particular term or requirement does not constitute a waiver of that term or requirement by Company.
- 12.2. All questions or disputes regarding eligibility for the Program or the eligibility of Rovia Bucks will be resolved by Company in its sole discretion.
- 12.3. Company reserves the right to audit any and all accounts at any time and without notice to the Registered User to ensure compliance with this Agreement. In the event that an audit reveals discrepancies or violations, the processing of Rovia Bucks may be delayed until the discrepancies or violations are resolved satisfactorily to the Company. Pending such resolution, Registered Users may be prohibited from redeeming Rovia Bucks as determined in Company's sole discretion.
- 12.4. The determination of tax liability arising out of the receipt, transfer, activation, use, or conversion of Rovia Bucks shall be the sole responsibility of the Registered User. Registered Users should refer to their tax advisor with any questions.
- 12.5. By participating in the Program, you agree that the laws of the State of Texas, without regard to its conflict of laws rules, will govern these Terms of Agreement, as well as your and our observance of them.
- 12.6. As a condition of participating in this Program, you agree that (1) any and all disputes, claims, and causes of action arising out of or connected with this Program, or any Rovia Bucks obtained through the Program, shall be resolved individually, without resort to any form of class action and exclusively by arbitration under the **International Arbitration Rules of the American Arbitration Association**. Arbitration will take place in Plano, Texas; (2) any and all claims, judgments and rewards shall be limited to actual out-of-pocket costs incurred, including costs associated with participating in this Program, but in no event attorneys' fees; and (3) under no circumstances will you be permitted to seek recovery for, and you hereby waive all rights to claim, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and waive any and all rights to have damages multiplied or otherwise increased. All issues and questions concerning the construction, validity, interpretation and enforceability of the Agreement, or the rights and obligations of you and Company in connection with the Program, shall be governed by, and construed in accordance with, the laws of the State of Texas, without giving effect to any choice of law or conflict of law rules or provisions (whether of the State of Texas, or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than the State of Texas.

If you have any questions regarding the Program, the Company can be contacted at onrbredemption@rovia.com or at Rovia, LLC, 5100 Tennyson Parkway, Plano, Texas 75024.