

FAQ

DreamTrips 360 Device¹

Compatibility

- DreamTrips 360 Bluetooth device is made for: iPhone 5S, iPhone 5C, iPhone 5, iPhone 4S, and iPod Touch 5th generation.
- Remotely control the DreamTrips 360 device from your iPad, iPad mini, iPhone, or iPod Touch using apps on devices running iOS 5.1 or above.
- The DreamTrips 360 device is designed to fit the naked iOS devices, without cases.

Quick Start

- To preserve the battery life of your device, the DreamTrips 360 device is shipped to you in a “deep sleep” mode. When it arrives, plug your DreamTrips 360 device into the USB charger with a micro USB cable in order to “wake up” your device. You may use a USB compatible wall adapter paired with the USB cable provided with your product, to charge your DreamTrips 360 device, or you can plug the USB cord directly into your computer.
- Download the Motrr app from the app store.
- Open the Motrr app and follow the on screen instructions.
- A PDF version of the device’s instruction manual is available [here](#).

* Note, the DreamTrips 360 device is designed without any buttons.

Pair with Bluetooth

- The Bluetooth model, designed for iPhone 5S, iPhone 5C, iPhone 5, iPhone 4S, and iPod Touch (5th generation), has no direct plug for connecting your iOS device and your DreamTrips 360 device. You must connect your devices via Bluetooth wireless pairing.
- Steps:
 1. Plug the DreamTrips 360 device into a USB charger to wake it up and charge its internal battery.
 2. Turn on Bluetooth from your iOS device settings. Bluetooth pairing occurs from within each compatible app, NOT in the iOS Bluetooth settings. Just make sure Bluetooth is on.
 3. Open the Motrr app and quickly twist the base of DreamTrips 360 device. Tap ‘connect’ when prompted. When you exit the Motrr app, the DreamTrips 360 device will be disconnected.

*Note, when you dock your iOS device into the DreamTrips 360 device, make sure the back of the iOS device is flush with the back of the rubber insert.

Charging, Battery, and LED

Charging

- Charge the DreamTrips 360 device’s battery by plugging the device into a USB charger with a Micro USB cable.

Battery

¹ The DreamTrips 360 device is a Motrr Galileo Bluetooth branded exclusively for DreamTrips MarketPlace.

- The DreamTrips 360 device comes with an integrated 1000 mAh lithium polymer battery. The device typically takes 1-2 hours to fully charge, depending on charge level and the USB charger (an iPad charger will charge the device faster).
- For videography projects, the DreamTrips 360 device will typically last all day.
- Using an internal Motrr test designed to maximize the power draw (maximum torque, acceleration, and velocity), the device kept spinning for over 2 hours.
- The DreamTrips 360 device averages a 10 day shelf life, from fully charged to fully discharged.

LED

- The DreamTrips 360 device does not support charging the docked iOS device.
- When disconnected from power and not paired with an app, rotate the base of the DreamTrips 360 device to check the LED for the battery charge level.
- When the DreamTrips 360 device is paired with an app, the LED will blink the battery status every 5 seconds. (starting with firmware 23)
- When charging, LED blinks green.
- When fully charged, LED remains green.

Firmware Updates

It's best to keep the firmware on your DreamTrips 360 device up to date. To check if there is a firmware update available, please follow these steps:

1. Open the Motrr app
2. Connect to the DreamTrips 360 device
3. Tap the menu button in the upper left corner
4. Tap My Galileo
5. Tap Update My Galileo

If a new firmware version is available follow the on screen instructions.

Manufacturer's Warranty Information for the DreamTrips 360 Device

- Motrr, the manufacturer of the DreamTrips 360 device, offers a one year limited warranty is offer for the DreamTrips 360 device. The Manufacturer's Warranty can be found by clicking [here](#) or by going to <http://motrr.com/warranty.html>.
- Important Notes:
 1. The Manufacturer's Warranty does not cover any problem that is caused by:
 - Conditions, malfunctions or damage not resulting from defects in material or workmanship.
 - Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.*
 - Accessories, connected materials and products, or related products not manufactured by Motrr.

**This includes changing the developer settings located in the Developer Mode area of the Motrr app; changing the developer settings may permanently damage the DreamTrips 360 device.*

2. The Manufacturer's Warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

3. All returns or exchanges for warranty issues must be initiated and processed through a DreamTrips Client Representative and not directly with Motrr.

Tech Specs for the DreamTrips 360 Device

- Continuous 360° pan and 360° tilt rotation
- Pan and tilt speed: 0.08 - 200 deg/sec
- Angular rotation: 0.16 deg
- Colors: White
- Weight: 7 ounces
- Size 2 x 3.25" closed, 3.5 x 4.3" open
- Charges your device while plugged in (USB cable included)
- Rechargeable lithium polymer battery lasts as long as your phone
- Outfitted with a standard 1/4" tripod screw