

Here at DreamTrips[™], we want to make sure there's nothing standing in the way of you and your next destination. That's why we've got you covered with Roadside Protect[®].

Whether you're on the way to the office or traveling during a DreamTrip, you'll never have to worry about getting stuck because of car trouble. This roadside assistance plan reduces the risks associated with traveling, meaning that should your car breakdown, we'll have you back on the road in no time. With Roadside Protect, help is just a phone call away.*

ROADSIDE ASSISTANCE SERVICES INCLUDE:

- Vehicle towing
- Vehicle extrication
- Vehicle lockout
- Vehicle fuel delivery
- Vehicle tire change
- Vehicle jump-start

Each member will receive 3 claims per Membership per year with a maximum benefit of \$100 per claim. Coverage will be provided to the member in any car they drive.

HOW TO ACCESS

Call **1-800-214-2790** to access the Roadside Protect plan. A live agent is available 24 hours a day, 365 days a year.

This is a sign-and-drive program. Call the toll-free roadside assistance number listed above so that Roadside Protect's agents can find a service provider to assist you. Services you obtain on your own are not covered and will not be reimbursed. However, if Roadside Protect can't find someone to help you, or if service is unavailable, Roadside Protect's agent will provide you with an Authorization Number so you can secure your own service and later submit for reimbursement consideration up to the program benefit limit. For reimbursement consideration, please mail the service provider's invoice, your membership number, the authorization number and a brief incident explanation to:

Reimbursement Center, c/o Auto Road Service
PO Box 55698
Sherman Oaks, CA 91413

*Available in the U.S. and Puerto Rico only for full road and towing service to the nearest service facility for all self-propelled, four-wheel vehicles, trucks and recreational vehicles with a gross vehicle weight up to 10,000 lbs. Vehicles must be designed, licensed and used for private, on-road transportation.

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ROADSIDE ASSISTANCE SERVICE EXCLUDES:

- 1. Service if you are not with the disabled vehicle**
2. Transporting you to the vehicle for service or from the vehicle to another destination after service has been rendered
3. Service in areas not regularly traveled, such as vacant lots, beaches, open fields or other places which would be hazardous for service vehicles to reach
4. Towing a vehicle off a boat dock or marina
5. Delivery or repair of tires
6. Installation or removal of snow tires and chains nor dismounting, repairing or rotating tires
7. Vehicle's storage charges
8. Cost of parts, installation, products, materials, impounding and additional labor relating to towing
9. Service of any kind on vehicles used for commercial purposes or using dealer tags
(Note: All trucks in New York have commercial license plates whether they are used for business or private use. If the truck is for private use, we will dispatch.)
10. Service for taxicabs, tractors, boats, trailers, dune buggies, vehicles used for competition and stolen vehicles
11. Service for unlicensed vehicles
12. Service for vehicles with expired safety inspection sticker, license plate sticker and/or emission sticker(s) where required by law
13. Service for vehicles illegally parked or impounded
14. Repeated service calls for a car in need of routine maintenance
15. Service when a vehicle is snowbound; we do not hoist, winch or shovel vehicles from unplowed roads, snow banks, snowbound driveways or curbside parking
16. Accident towing or towing to and from an impound lot