

WELCOME TO DreamTrips Concierge



DREAMTRIPS™

DreamTrips™ Concierge gives Gold and Platinum Members outstanding personalized service.*

Take advantage of our personal concierge services while at home or traveling. Whether you need someone to run basic errands, pick up concert tickets or cater a chartered yacht, your DreamTrips Concierge Specialist can do it while providing exceptional tailored service. To connect with a DreamTrips Concierge Specialist near you, call the appropriate number — see the list on the following page — and make sure you have your Member ID on hand.

DreamTrips Concierge Services

REQUESTS ON THE GO

- Access to 50,000+ events
- Event planning and booking
- Booking for shows, sporting events, musicals, plays, concerts, ballets and operas
- Nightlife/VIP arrangements
- Booking and reservations for dinner and lifetime experiences
- Airport transportation and transfers
- Hotel and rental property bookings
- Itinerary planning
- Travel information
- Local transportation
- Customs, passport and visa requirements for countries

VIP SERVICES

Bookings and reservations for:

- Public, private and exclusive nightclubs
- VIP-only venues
- VIP travel assistance
- Red carpet treatment

REQUESTS AT HOME

- Gift purchasing
- Flowers
- Concert and event tickets
- Tee-time booking
- Restaurant reservations
- Tickets to local attractions
- Tickets to sporting events, shows and concerts
- Nightlife/VIP arrangements
- Spa reservations

EMERGENCY REQUESTS

- Towing and repair services
- Interrupted trip assistance
- Travel emergency assistance
- Embassy/consulate information
- Lost ticket replacement
- Lost documentation assistance
- Lost baggage assistance

INFORMATION REQUESTS

- Phone numbers
- Traffic reports
- Weather updates
- Locations/addresses
- Menu information
- Exchange rates
- Directory assistance
- Local information
- Flight status

SPECIAL REQUESTS**

- Laundry pickup/drop-off
- Package delivery
- Post office pickup
- Wake-up calls
- Residential cleaning services
- Pet services
- Household errand running

*Misuse of DreamTrips Concierge Services may lead to discontinued access.

**Additional fees may apply. Costs depend on service request and area. Not available in all cities.

DreamTrips Concierge International Phone Numbers*

Australia

+61 386 52 1033

Austria

+43 1 229 7179

Botswana (toll-free)

00269 800 3000 223

Canada

+1 469 249 1479

Colombia

+57 13826763

Cyprus

+357 2403 0145

Germany

+49 699 675 8121

Greece

+30 21 1198 0213

Guam

+60 392 121 690 (Malaysia)

Hong Kong

+852 300 85609

Hungary

+36 1 808 8029

Iceland

+354 497 1202

Ireland

+353 1513 4039

Israel

+972 2 569 5035

Jamaica

+1 876 613 9108

Kenya

+254 20 7640712

Latvia

+371 6616 3511

Malaysia

+60 392 121 690

Malta

+356 27 78 04 56

Netherlands

+31 85 888 0577

New Zealand

+64 48871094

Norway

+47 2103 1309

Poland

+48 22 307 1507

Puerto Rico

+1 469 249 1479

Romania

+0 800 630 226

Russia (toll-free)

8 800 707 2966

Serbia (toll-free)

0800 190 299

Singapore (toll-free)

800 130 1653

Slovenia

+386 3 888 8008

South Africa

+27 105 00 3683

Sweden

+46 8 5250 0212

Taiwan

+886 2 7703 2451

Uganda

+254 20 7640712 (Kenya)

United Kingdom

+44 20 3051 4034

United States

+1 469 249 1479

Zimbabwe

+27 10 500 2333

*Each toll-free number is country-specific.